

# PRIVACY POLICY

## I. General Provisions

1. The administrator of user's personal data is the owner of the website [www.quiqkart.com](http://www.quiqkart.com) [hereinafter: QuiQkart Service] - Decode Spółka z ograniczoną odpowiedzialnością responsibility with headquarters in Krakow, ul. Szlak 77/222, 31-153 Kraków, KRS number 0000845416, NIP: 6762581582, REGON: 386271286 [hereinafter: the Company].
2. This Privacy Policy sets out the rules for the processing of personal data obtained via the QuiQkart Website and related services, and is also a clause information regarding the processing of personal data by the Company as part of the provided through her services.
3. The company processes personal data in accordance with the Regulation of the European Parliament i Of the Council (EU) 2016/679 of 27 April 2016 on the protection of natural persons in in connection with the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (General Data Protection Regulation) [hereinafter: GDPR].
4. The Company makes every effort to protect the privacy of QuiQkart Website users and any data and information that have been obtained from them. With due diligence selects and applies technical protection measures, both programming and organizational, incl thus ensuring complete protection against their disclosure, disclosure, loss, destruction, unauthorized modification or processing in violation of the applicable regulations legal regulations.
5. The data collected by the Company is processed in accordance with the law, in compliance with the rules reliability and transparency, are collected to the minimum extent necessary for specified purposes and processed in accordance with them, not further processed inconsistent with these purposes, adequate and factually correct in relation to the intended use and stored in a way that allows identification of data subjects.
6. Rules for purchasing goods via the QuiQkart Website, rules for delivery purchased goods, user account registration and terms of use, and others relevant information in this regard is included in the Regulations for the provision of electronic services as part of the QuiQkart website, available at [www.quiqkart.com](http://www.quiqkart.com).
7. In order for the Company to make online purchases with delivery, the Company cooperates with entities from which it is possible to purchase goods [hereinafter: the Store]. The user's personal data is made available to the Store from which the user purchased the goods, because it is necessary for the proper performance of services by the Company. Store List, z which the Company cooperates with is indicated on the QuiQkart website.
8. User data may be shared with third parties only if it is necessary to provide the requested services (I), the Company has clear and unambiguous User authorization (II), requested by the competent authority in accordance with its functions (III) or if required by law (IV). The user's personal data may be shared mainly to the following entities: suppliers (i.e. natural persons who on the basis of contracts with the Company, they collect orders placed by the Store users and deliver to the indicated address), entities providing services related to electronic payments or by a payment card to make payments to entities providing accounting services.
9. The User using the services and tools available on the QuiQkart Website confirms that he / she has read the provisions of this Privacy Policy and the Regulations for the provision of electronic services on the QuiQkart website. By providing the Company with his personal data, the User expressly consents to the processing of such personal data by the Company in accordance with the terms of this Privacy Policy and the purposes set out in it.

10. The administrator of personal data declares that the Privacy Policy is informative, which means that it is not a source of obligations for users and the QuiQkart Website. Its purpose is to define the activities undertaken by the Company as the data administrator and to describe the services, tools and functionalities related to the QuiQkart Website, which are used by QuiQkart Website users, e.g. to register an account, place an order, use the contact form, subscribe to the Newsletter or other activities. undertaken as part of the QuiQkart Service.

## **II. Processed personal data, purpose of data processing and legal basis for processing**

1. Providing personal data is voluntary, but necessary in order to use the full functionality of the QuiQkart Website, i.e. to place an order.

2. The company processes the personal data provided by the user upon registration on the QuiQkart Website based on the user's consent to the processing of personal data (Article 6 (1) (a) of the GDPR). The company processes the following categories of personal data: name and surname, contact details, login, password. The purpose of processing this user data is to use the full functionality of the QuiQkart Website. The User may also create an account on the QuiQkart Service through his Facebook profile, Google account or Apple account. Information and data provided by users are always available in the user account and can be modified by the user. The company may use the information provided to the above-mentioned social network or a third party provided that they have been made available to the Company in accordance with the privacy principles of the social network or third party platform.

3. The company processes the personal data provided by the user when placing the order. The company processes the following categories of personal data: name and surname, address details, contact details, order, payment details, age (optional). User data is processed in particular for the purpose of order fulfillment, confirmation by the Store, payment, delivery, communication with the user, in particular contact for the delivery of ordered goods. The legal basis for the processing of this personal data is the necessity to process the data to perform the contract (Article 6 (1) (b) of the GDPR).

4. The company also uses personal data that is provided by users when posting ratings and entries on the QuiQkart Website. User data is processed in order to test the quality of contract performance by the Store. The legal basis for the processing of this personal data is the user's consent to the processing of personal data (Article 6 (1) (a) of the GDPR). As part of the process of submitting user ratings and entries on the QuiQkart Website, the Company processes the following personal data: name and surname, rating or entry.

5. The company also processes personal data that is provided by users when submitting complaints about services provided by the company. The legal basis for the processing of this personal data is the fact that it is necessary for the performance of the contract (Article 6 (1) (b) of the GDPR). In order to consider users' complaints regarding the services provided by the Company, the Company processes the following personal data: name and surname, order number, contact details, description of the situation.

6. The company processes users' personal data in order to send users marketing messages [hereinafter: Newsletter]. Such e-mail communications include news, discounts and updates about new Stores and Company services. The legal basis for this processing of personal data is the user's consent to the processing of personal data (Article 6 (1) (a) of the GDPR). The User may at any time change his preferences regarding receiving this type of messages by using the appropriate option after logging into his account or by unsubscribing using the link provided in the message sent to the e-mail address provided by the user. For marketing purposes, the

Company processes the following data: name and surname, e-mail address. Providing personal data for the purpose of sending the Newsletter is voluntary and is not necessary for the provision of services by the Company.

7. The company processes personal data of users that have not been provided directly by users. The company uses cookies for functional, analytical and marketing purposes. Functional cookies are necessary to use the website. Cookies are text files that are stored on the QuiQkart Service user's device. The company may use cookies, in particular, to adjust the content of the website to the individual preferences of the user, the ability to log into the QuiQkart Website, the possibility of storing the shopping cart with the order, preparing statistics that help to learn about the preferences and behavior of users. Cookies collect the following personal data: IP address, type of web browser and device type. The user may at any time change the browser settings to block the use of cookies. Other available options can be checked in the settings of the browser used. The legal basis for the processing of this data is: the necessity to process them for the performance of the contract (if the information is used to provide electronic services in the scope of providing users with the content collected on the QuiQkart Website) or the legitimate interest of the Company consisting in conducting analyzes of users' activity and their preferences in to improve the functionalities used and the services provided (if the information is used for analytical and statistical purposes).

8. Information collected by the Company in connection with the use of the QuiQkart Website may be processed in an automated manner, including in the form of profiling, but it will not have any legal effects on users or affect their situation in any way. In particular, automated processing, profiling and any other data processing for statistical purposes will be based on anonymised data.

### **III. Age**

QuiQkart is not intended for persons under the age of 16. The company does not intend to collect personal data of users under the age of 16. Despite exercising due diligence, the Company is not able to reliably verify the age of users. In connection with the above, the Company recommends that persons exercising parental authority or custody of a child should monitor children's Internet activity in order to prevent the collection of their personal data without the consent of adults with parental authority or child custody. In the event of reasonable suspicions that the Company has collected personal data of persons under the age of 16, the Company asks for contact via email. The company will take care to delete this data.

### **IV. Period of personal data storage**

The company does not store personal data longer than it is necessary for the purposes for which the personal data of users was collected. The company stores personal data for a longer period of time, if it is required by law. The company will delete most of the users' personal data after 3 years from the moment of order fulfillment. This term is used for administrative purposes and to enable the Company to deal with any questions and complaints about the services provided by the Company. Personal data that is used for statistical purposes is stored by the Company for up to 5 years from the moment of order fulfillment.

## **V. Rights of data subjects**

1. If the basis for the processing of the user's data is the consent, the user may withdraw the consent at any time, which, however, will not affect the lawfulness of the processing which was carried out on the basis of consent before its withdrawal. The consent to the processing of personal data may be withdrawn via email. Users accept and agree that the withdrawal of consent will result in the Company not being able to provide the full range of services on the QuiQkart Website.
2. The Company grants registered QuiQkart users access to a large amount of information regarding their account and transactions for them to be viewed and, in some cases, updated. All users have access to their profile and can supplement or edit it as they see fit. Users can also create an account and gain access to it by connecting the QuiQkart Service to Facebook.com, a Google account, or an Apple account. Information and data provided by users is always available in their user account and can be modified by them using the account option related to profile editing.
3. Users may ask the Company whether their personal data is being processed and obtain information pursuant to Art. 15 GDPR.
4. As provided for in Art. 16 of the GDPR, users may request the Company to rectify its personal data that is incorrect. Taking into account the purposes of processing, the data subject has the right to request that incomplete personal data be supplemented, including by providing an additional statement.
5. The right to delete data allows users to request the Company to delete their personal data in the cases provided for in art. 17 GDPR.
6. The company will limit the use of your data in accordance with the provisions of Art. 18 GDPR if the user requests it, based on the conditions set out in this article.
7. Article 20 of the GDPR regulates the users' right to data portability, which allows them to request the Company to send all data held by the Company in a structured and machine-readable format and to transfer it to another file administrator at the request of the users themselves.
8. In accordance with the provisions of Art. 21 GDPR, users also have the right to object to the processing of personal data stored by the Company.
9. Since the use of the above-mentioned rights are of a very personal nature, the Company may require data subjects to confirm their identity. These rights should be exercised by contacting the Company by email. Such a request should contain the signature and address of the data subject and a copy of his / her identity card or other proof of identity.
10. The user has the right to lodge a complaint with the supervisory body, in the case of Poland to the President of the Office for Personal Data Protection.

## **VI. Final Provisions**

Due to the continuous development of the Company's operations, this Privacy Policy may change. In no event will the Company modify its policies or practices to reduce their effectiveness in protecting previously stored personal data of users.

## VII. Contact details of the data controller

Decode Spółka z ograniczoną odpowiedzialnością

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